



# HENDI

Tools for Chefs

## BAIN-MARIE HENDI RANGER

238905 v.02, 238912 v.02, 238936 v.02,  
238967, 238868, 201473

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Dear Customer,

Thank you for purchasing this HENDI appliance. Read this user manual carefully, paying particular attention to the safety regulations outlined below, before installing and using this appliance for the first time.

## Safety instructions

- Only use the appliance for the intended purpose it was designed for, as described in this manual.
- The manufacturer is not liable for any damage caused by incorrect operation and improper use.
-  **DANGER! RISK OF ELECTRIC SHOCK!** Do not attempt to repair the appliance by yourself. Do not immerse the electrical parts of the appliance in water or other liquids. Never hold the appliance under running water.
- NEVER USE A DAMAGED APPLIANCE!** Check the electrical connections and cord regularly for any damage. When damaged, disconnect the appliance from the power supply. Any repairs should only be carried out by a supplier or qualified person to avoid danger or injury.
- WARNING!** When positioning the appliance, route the power cable safely if necessary to avoid unintentional pulling, being damaged, coming into contact with the heating surface, or causing a tripping hazard.
- WARNING!** As long as the plug is in the socket the appliance is connected to the power supply.
- WARNING!** ALWAYS switch off the appliance before disconnecting from the power supply, cleaning, maintenance or storage.
- Only connect the appliance to an electrical outlet with the voltage and frequency mentioned on the appliance label.
- Do not touch the plug/electrical connections with wet or damp hands.
- Keep the appliance and electrical plug/connections away from water and other liquids. If the appliance falls into water, remove the power supply connections immediately. Do not use the appliance until it has been checked by a certified technician. Failure to follow these instructions will cause life threatening risks.
- Connect the power supply into an easily accessible electrical outlet so you can disconnect the appliance immediately in case of emergency.
- Make sure the cord does not come in contact with sharp or hot objects and keep it away from open fire. Never pull the power cord to unplug it from the socket, always pull the plug instead.
- Never carry the appliance by its cord.
- Never try to open the housing of the appliance yourself.
- Do not insert objects into the housing of the appliance.
- Never leave the appliance unattended during use.
- This appliance should be operated by trained personnel in kitchen of the restaurant, canteens or bar staff, etc.
- This appliance should not be operated by persons with reduced physical, sensory or mental capabilities, or persons that have a lack of experience and knowledge.
- This appliance should, under any circumstances, not be used by children.
- Keep the appliance and its electrical connections out of reach of children.

- Never use accessories or any extra devices other than those supplied with the appliance or recommended by the manufacturer. Failure to do so could pose a safety risk to the user and could damage the appliance. Only use original parts and accessories.
- Do not operate this appliance by means of an external timer or remote-control system.
- Do not place the appliance on a heating object (gasoline, electric, charcoal cooker, etc.).
- Do not cover the appliance in operation.
- Do not place any objects on top of the appliance.
- Do not use the appliance near any open flames, explosive or flammable materials. Always operate the appliance on a horizontal, stable, clean, heat-resistant and dry surface.
- The appliance is not suitable for installation in an area where a water jet could be used.
- Leave a space of at least 20 cm around the appliance for ventilation during use.
- WARNING!** Keep all ventilation openings on the appliance free from obstruction.

## Special safety instructions

-  **CAUTION! RISK OF BURNS! HOT SURFACES!** The temperature of the accessible surfaces are very high during use. Touch only the control panel, handles, switches, timer control knobs or temperature control knobs.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- ATTENTION!** Do not fill water below MIN level.
- WARNING!** This appliance shall not be installed where the public has access.
- Never use this appliance without water.
- RISK OF SPLASHING!** Slowly immerse the food into the water.
- WARNING!** Opening the drain cock will lead to the outflow of the hot contents of the bains-marie.

## Intended use

- This appliance is intended to be used for commercial applications, for example in kitchens of restaurants, canteens, hospitals and in commercial enterprises such as bakeries, butcheries, etc., but not for continuous mass production of food.
- The appliance is designed for keep food or beverages, under warm state. This appliance is not designed to cook soups or sauces, nor is it designed to re-thermalize cold or frozen products. Any other use may lead to damage of the appliance or personal injury.
- Operating the appliance for any other purpose shall be deemed a misuse of the device. The user shall be solely liable for improper use of the device.

## Spare parts or accessories

**[Fig.1 on page 3] (Included in items 238967 & 238868 only)**

- GN1/3 container x3
- Lid x3

**[Fig.2 on page 3] (Included in item 201473 only)**

- 4L bain-marie pot x 2
- Conversion plate



## Preparation before use

- Remove all protective packaging and wrapping.
- Check that the device is in good condition and with all accessories. In case of incomplete or damaged delivery, please contact the supplier immediately. In this case, do not use the device.
- Clean the accessories and the appliance before use (See ==> Cleaning & Maintenance).
- Make sure the appliance is completely dry.
- Place the appliance on a horizontal, stable and heat resistant surface that is safe against water splashes.
- Keep the packaging if you intend to store your appliance in the future.
- Keep the user manual for future reference.

**NOTE!** Due to manufacturing residues, the appliance may emit a light odor during the first few uses. This is normal and does not indicate any defect or hazard. Make sure the appliance is well ventilated.

## Operating instructions

- Only for Bain marie with water drain: Close the drain completely.
- Fill the container with water above the MIN level.
- Connect the power plug with a suitable electrical outlet. Make sure the electrical power supply voltage rating corresponds with the power supply details shown on the appliance rating label.
- Turn ON the appliance by pressing the green ON/OFF switch.
- Select the temperature by turning the temperature control (up to 85°C) clockwise. Then, orange indicator lights up.
- Once the set temperature is reached, the orange indicator will go off automatically.
- Now, it is ready to put the GN container or bain-marie pot with food on the appliance for warming.

Note:

- 3 x GN1/3 containers and 3 x lid are included in items 238967 & 238868 only.
- 1 x conversion plate and 2 x 4L bain-marie pot are included in item 201473 only.
- Only water can be poured into the container.
- Check the water level regularly during operation. Add water if the water level below MIN level.
- This appliance is fitted with an automatic overload circuit breaker. To make the appliance operational again, first allow the appliance to cool down, then fill with additional water.

## After use

- Turn OFF the appliance by pressing the green ON/OFF switch.
- Unplug the appliance from the electrical outlet.
- Allow the appliance & water to cool down.
- Take care when pouring out the water & using the handles.

## Cleaning & maintenance

- **ATTENTION!** Always disconnect the appliance from the power supply and cool down before storage, cleaning & maintenance.
- Do not use water jet or steam cleaner for cleaning and do not push the appliance under the water as the parts will get wet and electric shock might be resulted.
- If the appliance is not kept in a good state of cleanliness, this can adversely affect the life of the appliance and result in a

dangerous situation.

- Food residues should be regularly cleaned and removed from the appliance. If the appliance is not cleaned properly, it will reduce its lifespan and may result in a dangerous condition during use.

## Cleaning

- Clean the cooled exterior surface with a cloth or sponge slightly dampened with a mild soap solution.
- For reasons of hygiene, the appliance should be cleaned before and after use.
- Avoid water contacting the electrical components.
- Clean the inside of container with a non-abrasive detergent and rinse with clean water.
- Never immerse the appliance in water or other liquids.
- Never use aggressive cleaning agents, abrasive sponges, or cleaning agents containing chlorine. Do not use steel wool, metallic utensils, or any sharp or pointed objects for cleaning. Do not use petrol or solvents!
- When you drain off beverage or dirty water, leave the tap open (if applicable) and rinse the boiler with clean water.
- Clean and descale the boiler base at regular intervals (see chapter "Descaling")

## Maintenance

- Check the operation of the appliance regularly to prevent serious accidents.
- If you see that the appliance is not working properly or that there is a problem, stop using it, switch it off and contact the supplier.
- All maintenance, installation and repair work must be carried out by specialised and authorised technicians, or recommended by the manufacturer.

## Transportation and Storage

- Before storage, always make sure that the appliance has been disconnected from the power supply and completely cooled down.
- Store the appliance in a cool, clean and dry place.
- Never place heavy objects on the appliance as this could damage it.
- Do not move the appliance while it is under operation. Disconnect the appliance from power supply when moving and hold it at the bottom.

## Descaling

This appliance should be cleaned and descaled frequently. To keep this appliance in optimum condition and to ensure its operation, it is crucial that you descale the appliance on a regular basis. Depending on the hardness of the water and the frequency of use, you need to repeat the following procedure regularly.

To descale use a descaling agent that is suitable for the appliance. You can also use pure lemon juice, citric acid or cleaning vinegar as a de-scaling agent. To ensure the proper mixture, read the instructions supplied with the agent. For pure lemon juice or cleaning vinegar the general mixture applies of 1/3 cleaning vinegar or lemon juice to 2/3 water.



1. Pour the solution in the appliance above the "MIN" level.
2. Heat the solution by maximum temperature for 15mins.
3. Wait to allow the solution to loosen the build-up.
4. Rub lightly and gently with a brush with soft bristles.
5. Drain off the dirty water.
6. Repeat steps 1-5 until build-up has been removed.
7. Use a dry cloth to wipe the solution away.
8. When you drain off dirty water, leave the tap open [if applicable] and rinse the boiler with clean water till taste and smell are completely gone.
9. Now you can use the appliance again.

**NOTE!** Warranty is void if failure to descale regularly leads to reduced functioning or failure of the appliance.

## Troubleshooting

If the appliance does not function properly, please check the below table for the solution. If you are still unable to solve the problem, please contact the supplier/service provider.

Problem	Possible cause	Possible solution
The appliance is plugged in, turned on, the indicator lights up but the appliance does not heat up.	1.Thermostat broken. 2.Heating element failed.	Contact the supplier.
The appliance is plugged in, turned on, the indicator lights up but heating temperature is out of control.	Thermostat failure	Contact the supplier.
The appliance is plugged in and turned on with temperature is going up, but no indicator light up.	Orange indicator broken	Contact the supplier.
The appliance is plugged in, but does nothing else.	Faulty power supply, not properly plugged in.	Check the power supply system or plug in properly.
Heating is stopped during use.	The overheated protector is activated.	Switch off the appliance and disconnect it from the power supply. Allow the appliance to cool down completely before use it again.

## Warranty

Any defect affecting the functionality of the appliance which becomes apparent within one year after purchase will be repaired by free repair or replacement provided the appliance has been used and maintained in accordance with the instructions and has not been abused or misused in any way. Your statutory rights are not affected. If the appliance is claimed under warranty, state where and when it was purchased and include proof of purchase (e.g. receipt).

In line with our policy of continuous product development we reserve the right to change the product, packaging and documentation specifications without notice.

## Discarding & Environment

When decommissioning the appliance, the product must not be disposed of with other household waste. Instead, it is your responsibility to dispose to your waste equipment by handing it over to a designated collection point. Failure to follow this rule may be penalized in accordance with applicable regulations on waste disposal. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

For more information about where you can drop off your waste for recycling, please contact your local waste collection company. The manufacturers and importers do not take responsibility for recycling, treatment and ecological disposal, either directly or through a public system.

